



MARK J. SALADINO
TREASURER AND TAX COLLECTOR

COUNTY OF LOS ANGELES TREASURER AND TAX COLLECTOR

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HOME PAGE
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PROPERTY TAX PORTAL
LACOUNTYPROPERTYTAX.COM

April 1, 2014

TO: Supervisor Don Knabe, Chairman
Supervisor Gloria Molina
Supervisor Mark Ridley-Thomas
Supervisor Zev Yaroslavsky
Supervisor Michael D. Antonovich

FROM: Mark J. Saladino 
Treasurer and Tax Collector

SUBJECT: **2013-2014 SECURED PROPERTY TAXES
SECOND INSTALLMENT PERIOD**

We are taking this opportunity to advise you of the upcoming deadline for the second installment of the 2013-2014 secured property taxes.

The attached press release alerts taxpayers that the second installment becomes delinquent if not paid by 5:00 p.m., Thursday, April 10th. Mailed payments must be postmarked by the United States Postal Service no later than April 10, 2014.

The attached press release will be mailed to approximately 250 newspaper companies, television and radio stations. We will also email the press release to all constituents who have enrolled in our *Email Notification Service*.

As a result of these efforts, you may experience an increase in constituent inquiries or visits to your offices. Any inquiries received regarding the payment of taxes may either be referred directly to the first floor, Public Service Counter, in the Kenneth Hahn Hall of Administration or to our property tax automated telephone system (Proptax) at 1(213) 974-2111 or the toll-free number at 1(888) 807-2111.

If you have any special handling needs, please do not hesitate to contact me or Kathy Gloster, Assistant Treasurer and Tax Collector, at 1(213) 974-2077.

MJS:KG:vb
Z:PSVAdmin/Annals/2013-14/2ndInstallment

Attachment

c: Assessor
Chief Executive Officer
Executive Officer, Board of Supervisors
Auditor-Controller
County Counsel



NEWS

Treasurer and Tax Collector Mark J. Saladino

437 Kenneth Hahn Hall of Administration, 500 West Temple Street, Los Angeles, CA 90012

April 1, 2014

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Fax: (213) 620-7948
rjohnson@ttc.lacounty.gov

FOR IMMEDIATE RELEASE

MARK J. SALADINO, Los Angeles County Treasurer and Tax Collector, reminds property owners that the second installment of the 2013-2014 property taxes becomes delinquent if not received by 5:00 p.m. or United States Postal Service (USPS) postmarked on or before April 10, 2014. "To avoid late penalties, taxpayers should not wait until the statutory deadline; please pay early" says Treasurer and Tax Collector Saladino.

The amount due on any parcel can be obtained from the Treasurer and Tax Collector's website at ttc.lacounty.gov, or call the toll free Property Tax Information Line at 1(888) 807-2111, where automated information is available 24 hours a day.

Pay Online - To make payments online, go to lacountypropertytax.com, select "Pay Online" under "Payment Options." There is no charge for electronic check payments. You will need to use a Personal Identification Number (PIN), which is printed on the annual bill, to complete the transaction. Each transaction is limited to \$999,999.99. You may also pay online by using a credit card or Visa Debit card. However, there are processing fees when paying by credit/debit card. Each transaction is limited to \$99,999.99, including all service fees. Electronic payments can be made 24/7 and payments are accepted until 11:59 p.m. Pacific Time on the delinquency date.

Mailed Payments - Taxpayers are advised to use the envelope enclosed with their tax bill and include the second installment payment stub from the bill. Do not attach staples, clips, tape, or correspondence. Payments may be mailed to the Los Angeles County Treasurer and Tax Collector, Post Office Box 54018, Los Angeles, California 90054-0018. If mailing your payment near the delinquency date, be sure to obtain a certificate of mailing from the USPS to reflect a timely payment. If a payment is received after the delinquency date, with no postmark, the payment is considered late and penalties will be imposed, in accordance with State law. Taxpayers who send a payment by mail are cautioned that the USPS only postmarks certain mail depending on the type of postage used, and may not postmark mail on the same day deposited by a taxpayer. To assist taxpayers in understanding how to avoid penalties that could result from postmark issues, the Tax Collector has compiled important related information on how to "Avoid Penalties by Understanding Postmarks." Visit our website at ttc.lacounty.gov/Proptax/Postmarks.htm.

You may use an independent delivery service that is an Internal Revenue Service designated delivery service (only FedEx, UPS or DHL), properly addressed with the required fee prepaid, delivery of which shall not be later than 5:00 p.m. on the next business day after the effective delinquency date. The remittance shall be deemed received on the date shown on the packing slip or air bill attached to the outside of the envelope or package containing the remittance.

Pay by Credit Card or Visa Debit Card over the telephone - Credit cards (American Express, MasterCard, and Visa) and Visa Debit card payments are accepted over the telephone through a third-party vendor who charges a fee to utilize this service. To pay by telephone, call toll-free 1(888) 473-0835. You will need your Electronic Fund Transfer (EFT) Number and a credit card or debit card to complete the transaction. Please retain the confirmation number for future reference. Your current secured payment cannot be more than \$99,999.99 to use the telephone system.

Pay in Person - Cash or check is accepted at the Los Angeles County Treasurer and Tax Collector's Office, Kenneth Hahn Hall of Administration, 225 North Hill Street, First Floor Lobby, Los Angeles, CA 90012, between the hours of 8:00 a.m. and 5:00 p.m. (Pacific), Monday through Friday, excluding Los Angeles County holidays. Make your payment early to avoid long waits at the cashier windows.

On Wednesday, April 9, 2014, and Thursday, April 10, 2014, the Treasurer and Tax Collector's personnel will also receive payments at 335A East Avenue K-6, Lancaster, California 93535, between the hours of 8:00 a.m. and 5:00 p.m. Payments must be made by check, money order or cashier's check. No cash payments are accepted at this location.

Online Banking or Bill Payment Services - To ensure proper credit when using these services, enter the 19-digit EFT Number (includes the 13-digit ID#, 2-digit Year and 4-digit Sequence from your current tax bill) followed by the number 2 (for second installment). The EFT Number that you enter is the same number that is reflected on your current tax bill. If you do not have the current year bill, please call us on our automated voice mail service at 1(213) 893-1103 and request a Substitute Secured Property Tax Bill.

PRESS RELEASE UPDATE - To receive future press release notices via email, please send your email address to rjohnson@ttc.lacounty.gov.